



# **MCS: enabling the market, building public confidence**

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MCS Steering Group Chair

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Certification based on scheme documents and standards



## Certification

- Certification based on scheme documents and standards
  - Scheme documents and standards only useful if adhered to!
  - Certification provides verification and auditing that the scheme documents and standards have been adhered to.
  - Certification based off internationally agreed standards that allow demonstration of compliance anywhere in the world.
  - Scheme documents and standards based off international and European standards wherever possible.



Enabling Markets



## Enabling Markets – Financial Incentives

- Confidence for policy makers and incentive funders that the technologies and installations are value for money.
- Confidence that the incentives are provided to a criteria that has been verified and without the need for additional scrutiny, as standards are already established.
- Opens up the market to those that are willing to be audited.



## Enabling Markets - Transition Arrangements

- Interim arrangements for products and installers undergoing MCS certification
- Eligible for financial incentives subject to:
  - Demonstrable intention to complete certification
  - Minimum technical criteria
  - Consumer Protection
- Entry closes June 2010; scheme ends Oct 2010



## Enabling Markets – Permitted Development

- Offers confidence to planners that consumers install systems to agreed and established criteria.
- Provision of Installer Company declarations can support consumer compliance.
- Reduces the burden on planners as Installer Companies can declare that the installation meets the criteria – Verification of declarations and Installer Company compliance can be checked during periodic auditing.
- Supports consumer duty of care to comply.



# Promotional Literature



- Aimed at Plumbers, Heating Engineers, Electricians and Others Interested in Installing RE Technologies
- What's it about and How To Guide



# Building Public Confidence



## Building Public Confidence

- Companies and products that have been certificated.
- Performance data that ensures an understanding of what is being bought.
- MCS requires Installer Companies to be a member of an Office of Fair Trade code of conduct.
- Certification maintained by compliance and withdrawn through non-compliance and gross misconduct (Certification Bodies have duty to manage MCS Licenses).
- Multi-stakeholder governance to ensure a balance between all the interests.



# Certificated to date

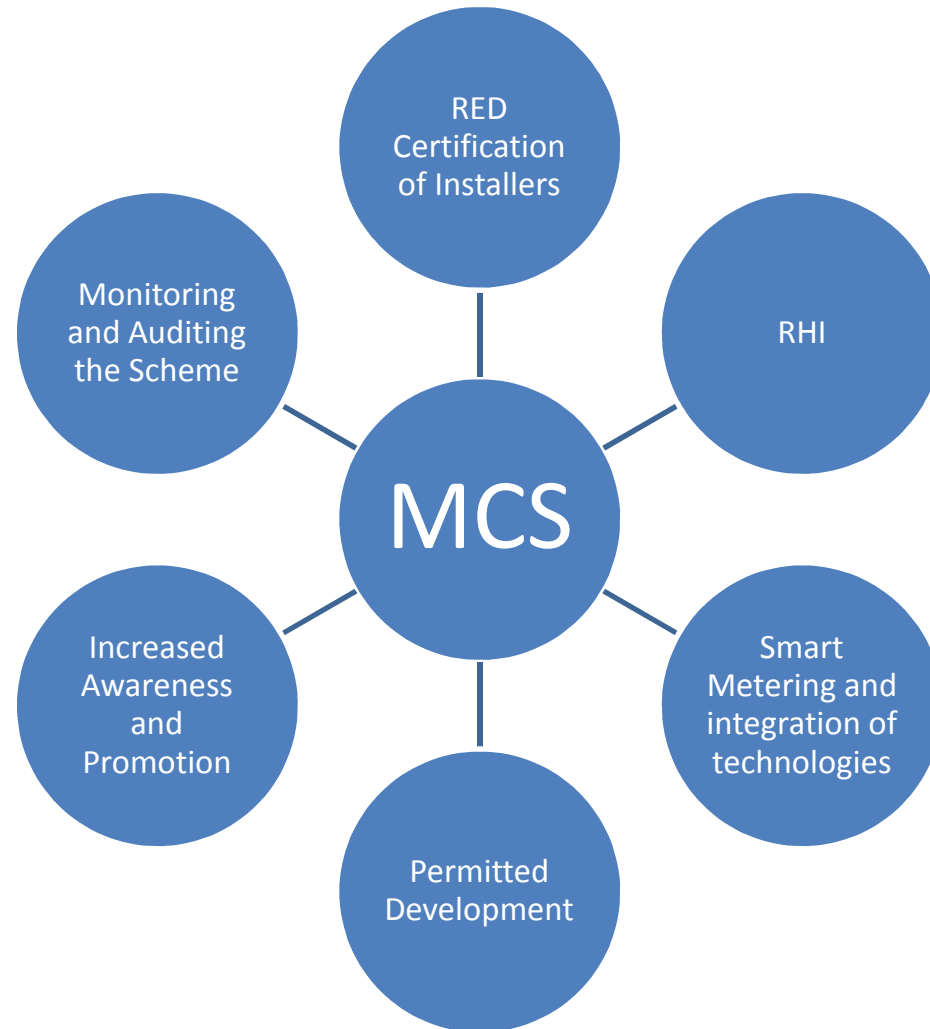
Type	Numbers
Installer Companies	c.663
Products	c. 647 + Transition c. 530



MCS Moving Forward



# Moving Forward – Still to do





## Still to do!

- Structuring of scheme to ensure it remains fit for its role going forward, including: -
  - Management Structure
  - Review of Governance and
  - Review of Complaints Procedures
- Promotion, Promotion, Promotion
- Support, Support, Support – for MCS Companies, Certification Bodies and Consumers





## Summary

- Certification of Scheme Documents and Standards (based off international and European standards where at all possible).
- Confidence through Verification and Auditing.
- Multi-stakeholder governance for a balanced approach.
- Confidence to policy makers, incentive funders and regulators (e.g. planners) through established standards, performance data and declarations of compliance.
- Consumers get certificated products and installations.



# Thank You!

**Gideon Richards**  
MCS Steering Group Chair

**MCS Help and Support**



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